

Only Validated

**SIEMENS**  
**Healthineers**

Patient Experience Provider

PRODUCT BROCHURE  
**2021**



# IMMERSE YOURSELF...

## *In customized environments*

Comfort Health Solutions specializes in the creation of unique, thoughtfully inspired environments within the healthcare setting. These distinctive, custom environments immerse patients and family members of all ages in a positive experience that changes the healthcare delivery model.

These creative environments have proven to be a market differentiator by improving patient satisfaction scores, increasing patient referrals and decreasing the need for procedural sedation.

Results have shown improved employee retention while simultaneously delivering operational efficiencies and cost savings to hospitals, physician offices, and health systems.

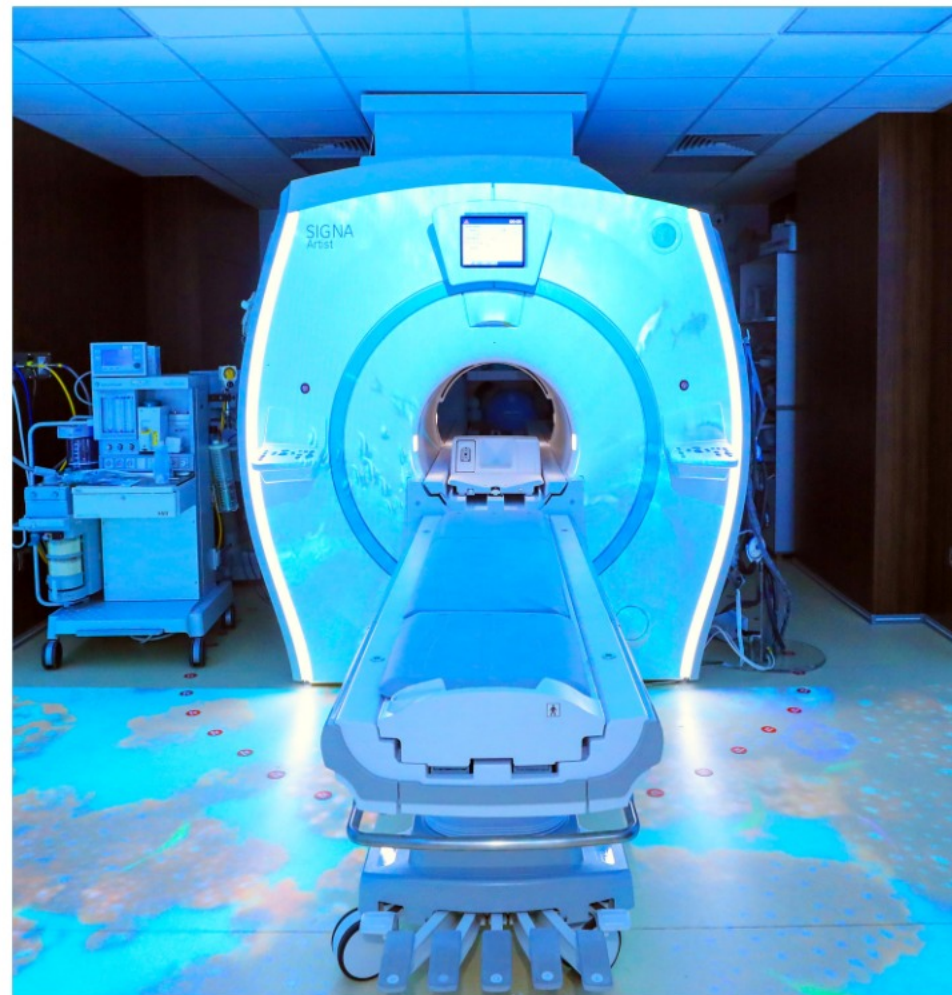
Our nine-time award-winning team of experienced professionals takes you from workflow consultation and initial design concept to project completion. We provide a comprehensive service to design the perfect product to match your vision and budget.

### Our offerings include:

- Interactive Projection Systems
- Ambient Lighting
- Wall Coverings
- Gantry Skins & Sculptures
- MRI Shielding & Accessories
- Product Subscriptions
- Mobile MRI Compatible Monitor
- Patient Merchandise

### Comfort Health Solutions

has extensive experience in every aspect of environmental design and theming. We merge art, innovative technology and imaginative design to help you change the way your patients experience healthcare.





# IMMERSE YOUR FACILITY...

## *In improved patient satisfaction*

Patient experience has never been more important. With HCAHPS scores tied to reimbursement, how your patients experience care in your facility will be viewed more critically than ever before.

Create a more appealing environment to improve patient satisfaction, limit sedation, and avoid cancellations. A great design gives your facility a distinct advantage in your local market which can lead to increased patient referrals and market share.

Learn more about the many customizable environments for adult, pediatric, and women's health imaging at:

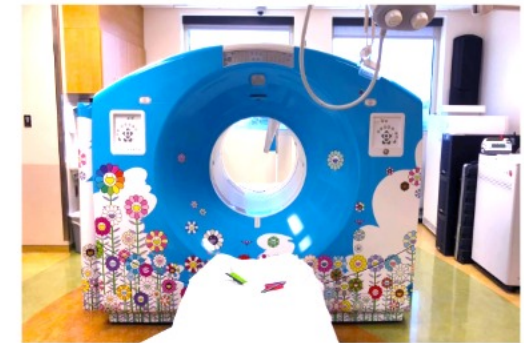
[www.ComfortHealthSolutions.com](http://www.ComfortHealthSolutions.com)

Start creating a critical advantage in your market today by choosing Comfort Health Solutions, your total patient experience solution





## EQUIPMENT SKINS



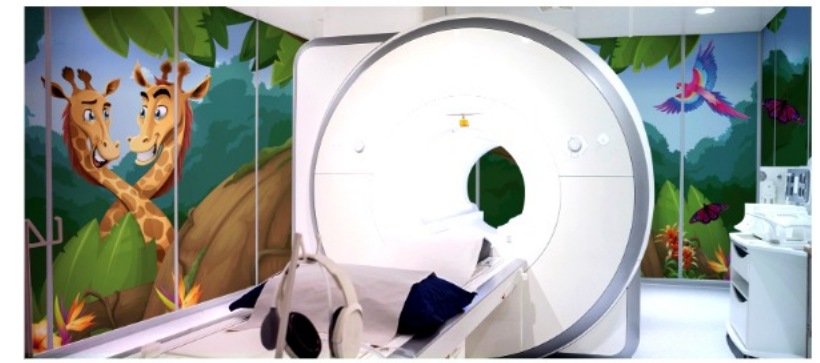
Our themed hospital grade vinyl coverings are applied to the gantry or table of various pieces of equipment (*CT, MRI, PET, Nuclear Medicine, R/F, DR, etc.*) to create a unique design. Diamond Shield is a secondary clear covering that can also be applied to specific areas that may be susceptible to more wear and tear.

*"CHS went above and beyond our expectations and have transformed our areas into magical get-a-ways for both our patients and staff!"*

Traci Foster, Texas Children's Hospital – The Woodlands

All CHS products are durable, washable and scrubbable, and can be cleaned with regular medical cleaning solutions, however we do not recommend using straight bleach to clean any of your CHS products.





## WALL COVERINGS

Transform walls with our hospital grade vinyl covering, which is applied like wallpaper to create a special environment. Customers can pick from a library of designs, or work with Comfort Health Solutions to create a custom theme specific for their facility.

Diamond Shield is a secondary clear covering that can also be applied to specific areas that may be susceptible to more wear and tear.

*"I think people are amazed by the end product of the beautiful art you've created".*

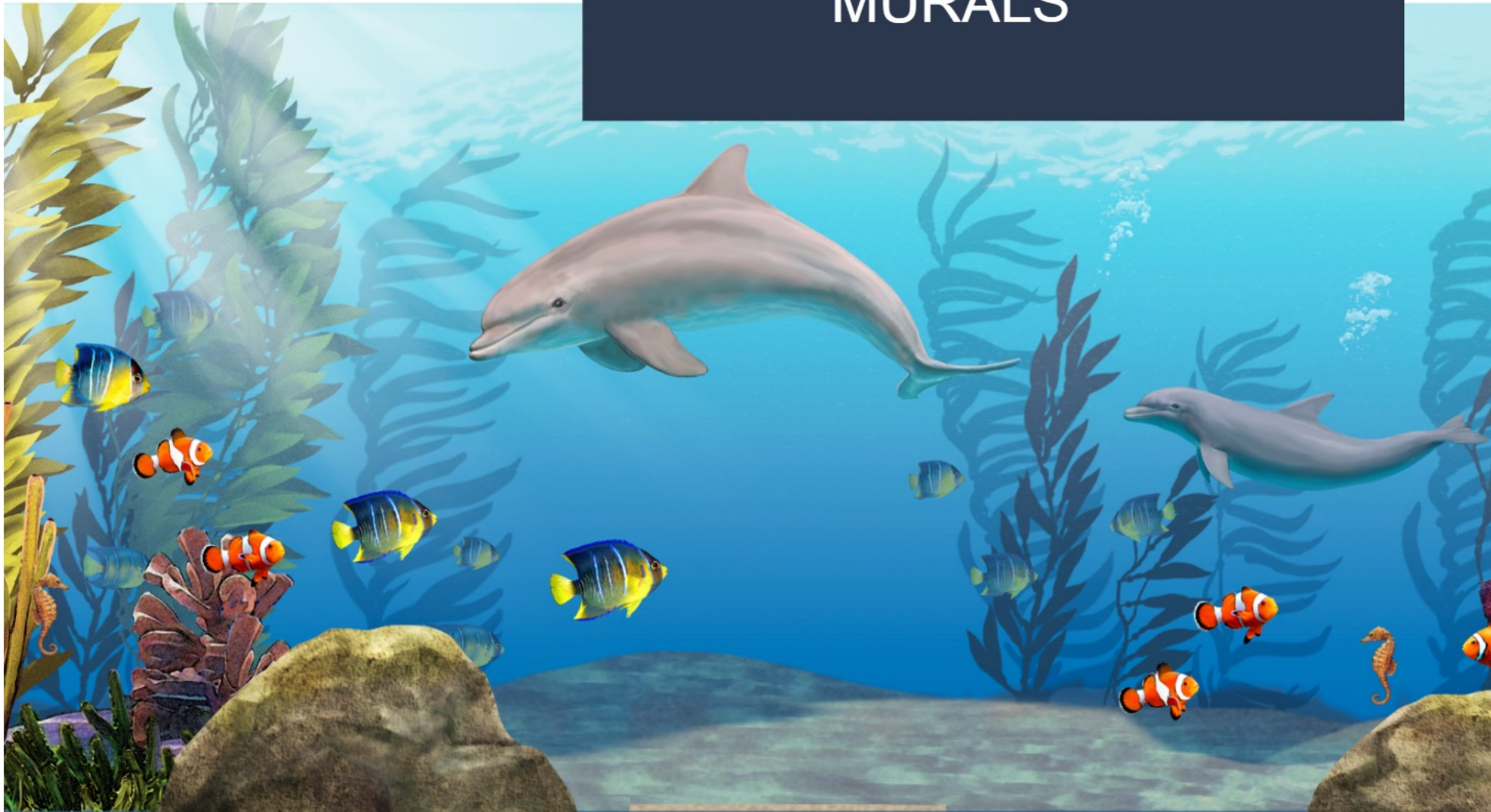
Lara Chatel Turbide, VP Finger Lakes Health

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## MURALS



Comfort Health Solutions' accomplished team is a talented blend of Clinical Specialists, Computer Scientists, Graphic Designers, Producers, and Multimedia and Advanced 3D Animation experts who ensure that all our artwork is both innovative and engaging. Our colorful and vibrant murals can add a theme to a singular room or an entire department.

Customers may choose from a library of already created murals or work with CHS to design a custom theme specific to their facility. The library of murals includes themes for pediatric, adult patients, blended (for patients of all ages), and women's health.





ImmerActive transforms the patient experience by immersing them in a vibrantly customized environment.

Patients can choose the images and designs that best help them to feel comfortable and calm and change the way that they experience healthcare.

## IMMER ACTIVE

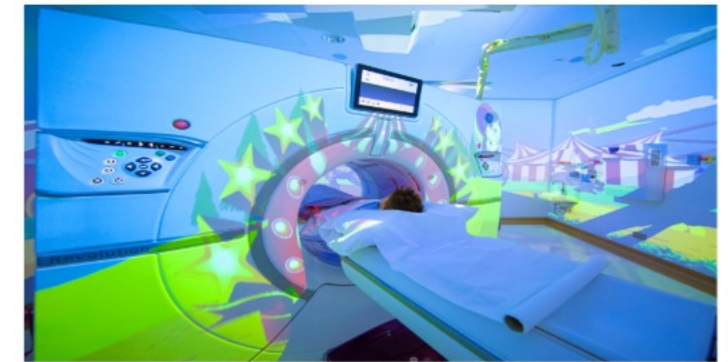
### Features Include:

- Gantry animations available for CT Scan, PET/CT, MRI, PET/MRI, Nuclear Medicine and Linear Accelerators.
- Wall, ceiling or floor animations designed for any imaging or healthcare space.
- Customizable and flexible software which allows the patient to choose their own animated environment.
- Animations include beautiful nature images, pediatric images, holiday images, patient education and much more.
- Product can be added to existing equipment or made as an entirely new construction.
- Design ensures that no hardware touches the equipment gantry which allows for ease of equipment service and maintenance.



"I was totally blown away and thought it was awesome... It has renewed my faith in doctors, nurses, and the wonderful people who do tests like CT Scans day in and day out!" Sarah, 42 years old





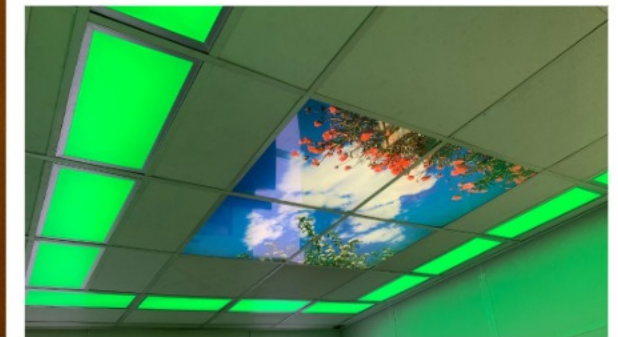
## IMMER ACTIVE 360

ImmerActive 360 brings your entire suite to life like nothing else. The ImmerActive 360 solution enables the patient to become fully immersed in an experience that changes the environment and the surrounding area.

We can enhance the patient experience by taking their mind off the hospital environment and refocus their mind towards a fun, mind stimulating experience.



## IMMERLIGHT



ImmerLight is a full suite ambient solution that provides a calming wash of color to the room. As a popular solution for both patients and staff, ImmerLight has proven to create a calming environment during an otherwise stressful time in a patient's life.

ImmerLight serene panels offer a rich ambient solution and are flexible in spaces with constraints. Each panel is custom designed to fit within space requirements on a ceiling or wall, and can be controlled independently, or globally through a wireless controller. Our wall panels can be stand alone subtle lighting solutions or can be mixed with imagery to become artwork within the suite.





## IMMER DISPLAY

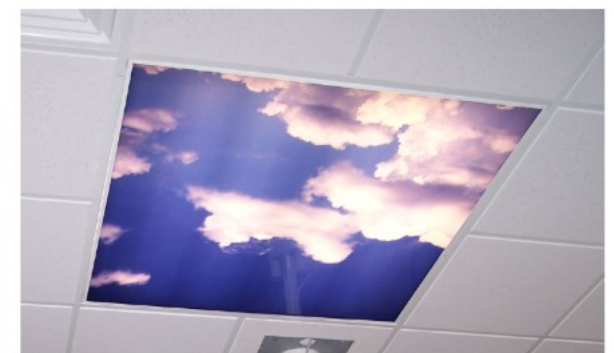
ImmerDisplay transforms the patient experience by allowing them to choose their environment through a variety of design and lighting options. ImmerDisplay will bring the room to life and change its atmosphere to reflect a sense of peace and tranquility for patients and staff.

### Features Include:

- Real-time media content and ambient lighting selectable through a tablet.
- Play music and videos or view photos directly on the ImmerDisplay.
- Mount ImmerDisplay either horizontally or vertically on walls, or add an MRI compatible stand to make it mobile.
- Play the latest movies from Netflix, YouTube or with a DVD.



## CEILING SKYLIGHTS VIRTUAL WINDOWS



Our LED ceiling skylights and Virtual Windows are MRI compatible and can be installed in ceilings or on walls. Choose from either square, rectangle or round shapes with sizes ranging from 2'x2' to full suite. Your patients will love the relaxing atmosphere these skylights and virtual windows create and their durable LED panels will ensure a long-lasting piece of artwork.





Comfort Health Solutions is known for its core expertise in developing high-performance, interactive gaming applications. We focus on combining education with entertainment.

Our industry-leading innovative gaming solutions are all secure, flexible and scalable.

## INTERACTIVE GAME STATIONS

CHS delivers a full spectrum of game development services to clients, ranging from small businesses to fortune 500 enterprises.

We have experience with all the leading software technologies to build game-based solutions focused on entertaining young patients and visitors.



Success in today's challenging healthcare environment demands innovative technological solutions.







CHS, in partnership with Simon Hegele and shielding manufacturer Tekemi, provide RF Shielding systems that are primarily constructed of wood backing and copper sheeting.

Our solution is constructed and installed to the exact dimensions as required by the MRI Equipment Vendor Designs.

## SHIELDING & ACCESSORIES

No matter the size, dimensions, or requirements, we will work with your architect and engineer to provide the necessary details to support the required RF shielding.





## MRI FINISHES



The functionality of medical imaging is in direct relation to the speed of the exams. The same is true with the environment - relaxed patients can decrease exam time. The ability to balance both aspects of a room is complex. CHS has partnered with Simon Hegele and shielding manufacturer Tekemi to develop special furniture that completely integrates with room walls. So much so that they practically disappear. This enables you to have rooms that are visually clean while still maintaining functionality.

Included as part of our MRI finishes are special furniture modules for aesthetic purposes that work with the rest of the room decoration. This solution can be incorporated into any medical imaging project including MRI rooms or to retrofit an existing room.



